



# ICERS – Retirement Services Survey

Please take the time to let us know how we did concerning your recent experience with ICERS.

1. How much do you agree or disagree with the following statements about ICERS' retirement process?

	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree
The retirement process was easy to understand and follow.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The retirement materials provided to me were clear and understandable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, I am satisfied with my retirement experience.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Did Staff tell you about the Imperial County Association of Retired Employees (ICARE)?

- Yes
- No
- I can't remember

3. What did you like best about our Service?:

4. Is there any way that we can improve our member service?:

5. Is there a staff person you would like to commend?:

Your Name (optional)

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Please drop this form off in the box located in ICERS' reception area or email [icers@co.imperial.ca.us](mailto:icers@co.imperial.ca.us). All submissions are confidential. Thank you for taking the time to complete our survey!